



Capacity Building Programme on Digital Government for Public Sector Innovation

24-25 June 2026, Tashkent

BACKGROUND

Digital transformation is reshaping governance across the Asia-Pacific region and globally. Governments are increasingly adopting digital technologies to modernize administrative systems, enhance transparency, and deliver more efficient and inclusive public services. Emerging tools such as big data analytics, blockchain, and the Internet of Things are becoming integral to the public sector's innovation and reform agendas.

Digital government remains the broader foundation for public sector transformation. Beyond technology adoption, digital government is about redesigning governance processes to be more agile, participatory, and citizen-centric. It encompasses strategies for open data, whole-of-government and whole-of-society approaches, digital literacy, and the use of emerging technologies for innovation. Countries that have advanced in digital government demonstrate the value of integrated digital ecosystems in driving efficiency, transparency, and trust in government.

OBJECTIVES

The Training aims to:

- Equip participants with a strong understanding of digital government principles, frameworks, and strategies, enabling them to effectively train and mentor other public sector officials.
- Build participants' knowledge of governance frameworks, and best practices, so that they can cascade this knowledge within their respective agencies and teams.
- Strengthen participants' capacity to design and deliver training programmes on digital innovation for public sector audiences.

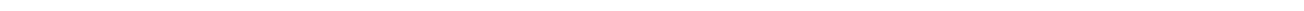
PARTICIPANTS

The Training will be attended by mid- to senior-level government officials who are directly involved in digital transformation, public service delivery, and innovation.

DRAFT PROGRAMME

| Day 1 | |
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| Time | Description |
| 09:30 – 10:00 | <i>Registration Morning coffee</i> |
| 10:00 – 10:15 | Opening Session Group Photo |
| 10:15-12:00 | Session 1: Evolution of Digital Government in the AX Era: Opportunities and Challenges <i>This session provides an introduction and comprehensive overview of the evolution of digital government in the context of rapid technological advancement. By examining the past, present, and future of digital government, the course emphasizes the importance of a strategic approach to developing AI-driven governance, addressing both the opportunities and challenges associated with AI technologies. Selected case studies of AI-based government initiatives will be presented to illustrate practical applications and lessons learned.</i> |
| 12:00- 13:30 | <i>Lunch</i> |
| 13:30 – 15:00 | Session 2: Digital Government for Public Sector Innovations and Good Governance <i>This session explores how digital technologies are transforming the public sector and enabling innovative governance. It examines the role of digital government in improving administrative efficiency, enhancing transparency, and delivering citizen-centered public services. Through case studies and policy discussions, participants will analyze key technologies such as cloud computing, artificial intelligence, and data-driven platforms, and their implications for public sector innovation and good governance. The session also considers global trends and practical strategies for implementing digital government initiatives, particularly in the context of sustainable development and public sector reform.</i> |
| 15:00 –15:15 | <i>Coffee Break</i> |
| 15:15 – 16:00 | Session 2 continued |

| Tuesday, 9 June 2026 | |
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| Time | Description |
| 09:30 – 10:00 | <i>Registration Morning coffee</i> |
| 10:00 – 12:00 | Session 3: Open Data, Data Use, and Data Governance <i>This session examines the role of open data and effective data governance in advancing transparency, innovation, and evidence-based policymaking in the public sector. It explores key concepts, frameworks, and practices related to data sharing, management, and responsible use within governments and across sectors. Participants will learn how open data initiatives can enhance public value, support digital government, and foster collaboration among governments, citizens, and the private sector. The course also addresses critical issues such as data privacy, security, ethics, and regulatory frameworks in the age of data-driven governance.</i> |
| 12:30 – 13:30 | <i>Lunch</i> |



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| 13:30 – 15:00 | <p>Session 4: AI as a Driver for Digital Transformation in Government & Action Plan Exercise</p> <p><i>This session explores how AI is driving digital transformation in the public sector. It examines how governments can leverage AI technologies to improve administrative efficiency, support data-driven decision-making, and deliver smarter, more personalized public services. Through case studies and policy discussions, participants will analyze practical applications of AI in areas such as automation, predictive analytics, and citizen services, as well as the challenges related to ethics, transparency, accountability, and governance. Participants might be divided into several groups and asked to develop strategies and actions plans for responsible AI adoption to promote innovation and strengthen public trust in digital government.</i></p> |
| 15:00 – 15:15 | Coffee Break |
| 15:15 – 16:00 | Session 4 Continued |
| 16:00 – 16:30 | Evaluation & Closing |

