



โครงการนำร่อง Women ICT Frontier Initiative (WIFI)

มีวัตถุประสงค์เพื่อส่งเสริมการเป็นผู้ประกอบการสตรีในเอเชีย และแปซิฟิกด้วยการเพิ่มความสามารถของผู้ประกอบการสตรี ด้าน ICT เพื่อให้สตรีสามารถเพิ่มประสิทธิผล เติบโตและ ยั่งยืน มีส่วนร่วมในการพัฒนาชุมชนตลอดจนเศรษฐกิจของ ท้องถิ่นและระดับประเทศต่อไป

https://www.unapcict.org/flagship-programmes/wifi





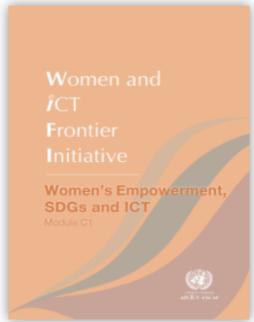
WIFI : มีการนำไปใช้ที่ไหนบ้าง?





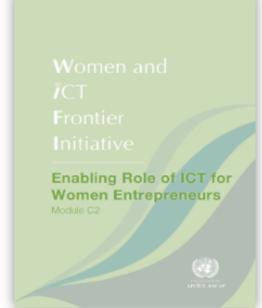
Modules for Core Content

Core Module 1 on Women's Empowerment, SDGs and ICT



- ► PDF Version [1.5MB]
- ► E-Learning Course

Core Module 2 on Enabling Role of ICT for Women Entrepreneurs



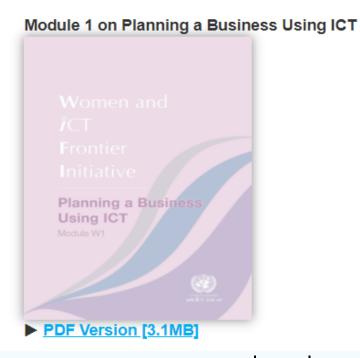
- ► PDF Version [0.6MB]
- ► E-Learning Course

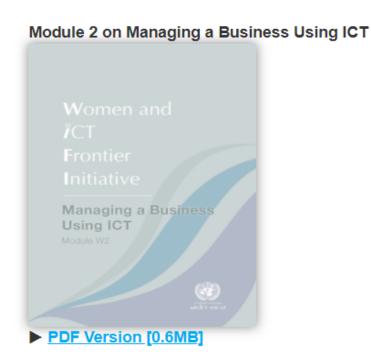
บทเรียนเบื้องต้น: การใช้ ICT

เพื่อการพัฒนาสตรี&สตรีผู้ประกอบการ



Modules for Women Entrepreneurs Track





สิ่งที่จะอบรม:

W1:การใช้ ICT เพื่อวางแผนธุรกิจ W2:การใช้ ICT เพื่อการบริหารจัดการธุรกิจ



Frontier

Initiative

Planning a Business Using ICT

Module W1

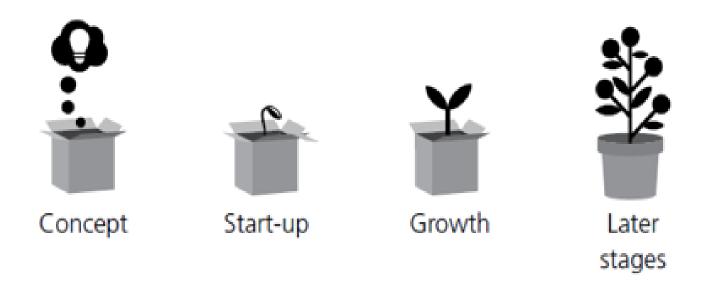
สิ่งที่จะอบรม:

W1:การใช้ICTเพื่อวางแผนธุรกิจ

วัตถุประสงค์การเรียนรู้ที่สำคัญ:

- » เพื่อนำเสนอการวางแผนธุรกิจและเครื่องมือวิเคราะห์
- » เพื่อแนะนำการใช้ ICT สำหรับการวางแผนธุรกิจ

Four stages of a business



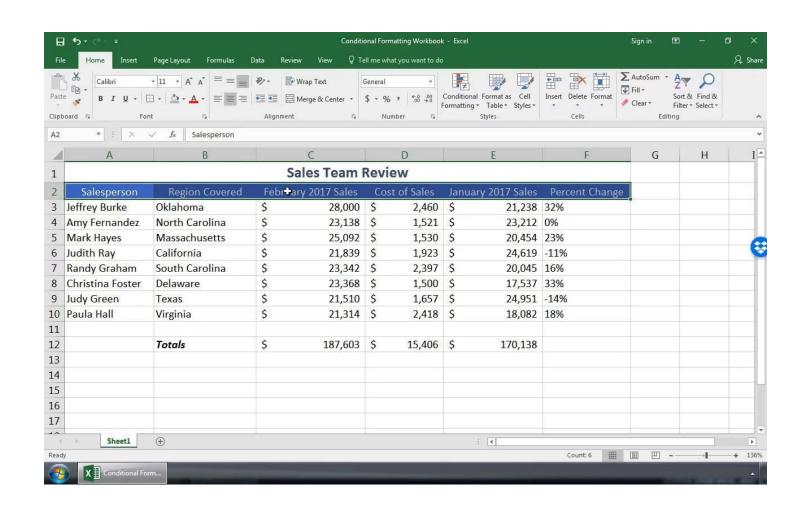
ประเด็นที่จะอบรม: W1

- 1) ธุรกิจคืออะไร?
- 2) แผนธุรกิจคืออะไร?

- 1. เป้าหมายธุรกิจของคุณ
- 2. ตลาดของคุณ และการวางแผนที่จะขายสินค้าหรือบริการของคุณ
- 3. การแข่งขันและความเสี่ยงทางธุรกิจของคุณ
- 4. การออกแบบ การพัฒนาผลิตภัณฑ์และบริการให้ดีกว่า
- 5. การดำเนินการและจัดการธุรกิจของคุณอย่างไร
- 6. ข้อมูลทางการเงินที่จะทำให้ธุรกิจของคุณดำเนินไปและทำกำไรได้

การใช้ICTเพื่อวางแผนธุรกิจ : Spreadsheet







Google Sheets



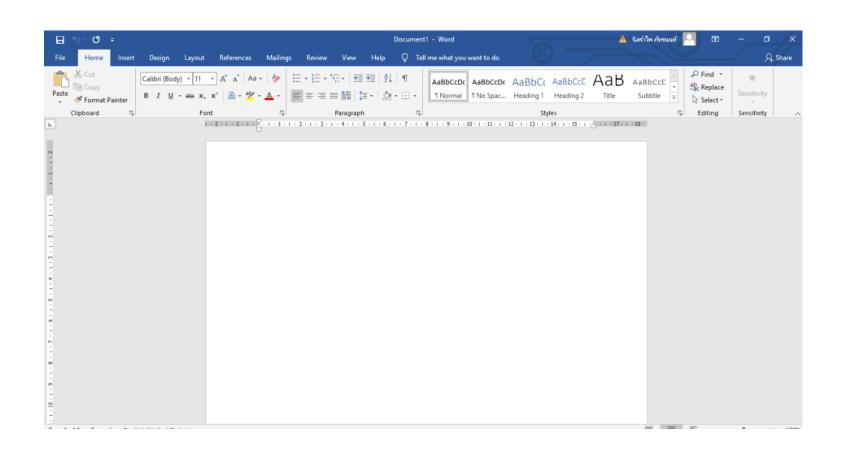
Microsoft Excel



OpenOffice Calc

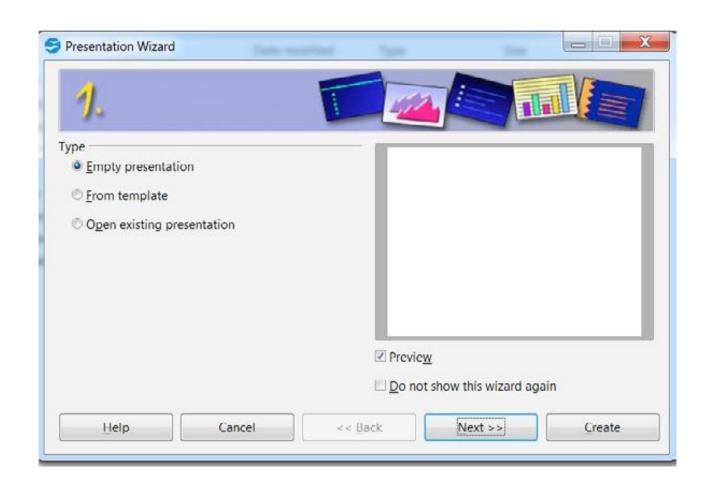


Document or word processor





Presentation slides



Basic visual aids and graphs



Web browser



การใช้ICTเพื่อวางแผนธุรกิจ: EMAIL



Screenshot of an e-mail message promoting products



Social Media









For the first time, I learned about online





Through techn logy I ca promote my busines locally and glo a '.

marketing and it really made a difference

i how I romote my product

Through ICT and the Internet I can access diff re an annels to sught which can sill my products.

Through Internet and ICT I can go with my business.



NBTC
Thalland

PROMOTING RURAL

KNOWLEDGE AND W
THROUGH

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Applying the skills in ICT for business generates more income and job opportunities

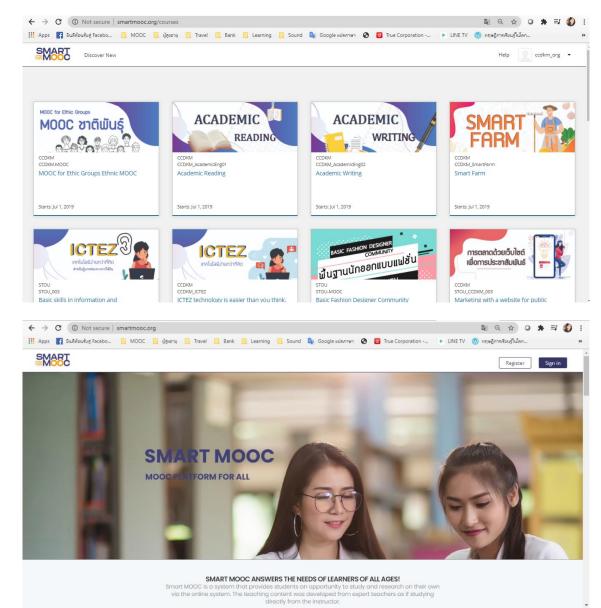
Internet and ICT benefit not only myself but also my community members.

After the social media for business training I feel empowered! I created my own Business Facebook page where I promote my products and story.

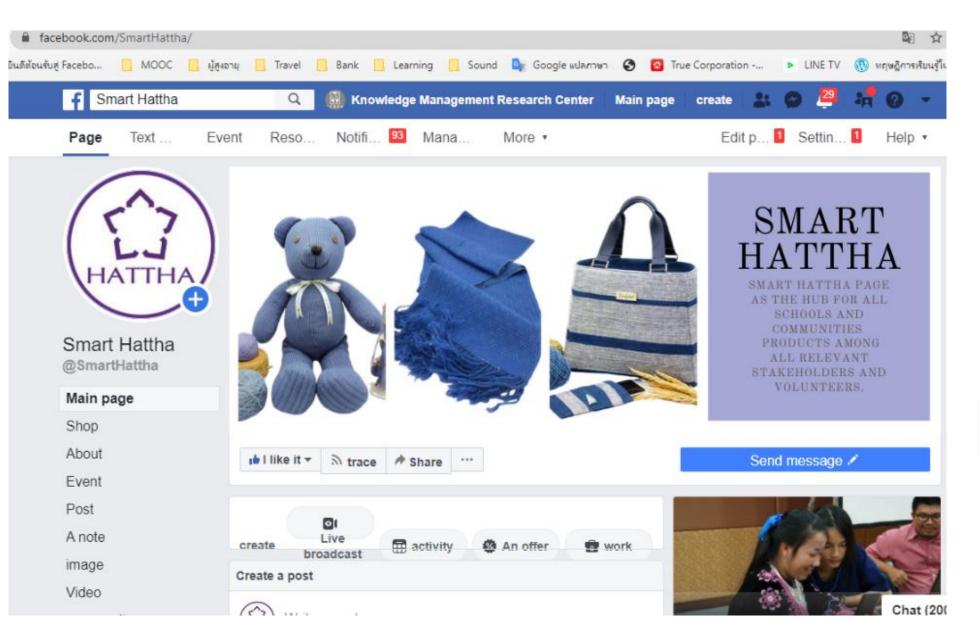


Mobile phone applications

Learning sites

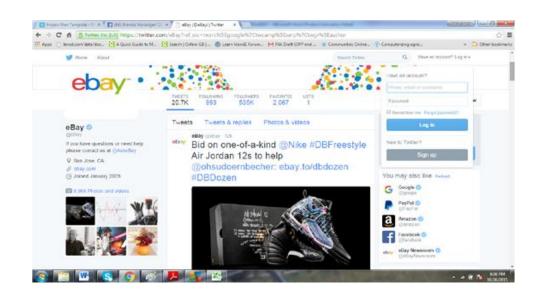






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Selling and buying sites

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Residence Address					Zip Code	Tel. No.
Provincial Address		_			-	Tel. No.
EV 4 1 4				Civil Status		
Birthdate	Age		Gender Female	Single Married	Widowler	Department
Type	Position		Employee No.	Years In Service		End of Term (for Elected only)
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e-Government services

Financial services

เริ่มวางแผนธุรกิจ :จะทำธุรกิจอะไรดี?



A list of business ideas

- » Food business
- » Beauty salon
- » Buy and sell
- » Community store
- » Home service
- » Online selling
- » Bag making
- » Make-up artist
- » Coffee shop
- » Sell clean water
- » Designing
- » Bake and sell cupcakes
- » Bake and sell cookies







วิเคราะหผลตภณฑ







COFFEE PICTURE











ลองถามตนเองก่อนวางแผนธุรกิจ:



Table 3. Screening questions for business ideas and sample answers

Business Idea 1: A Home Service Beauty Shop

Short Description: The beauty shop will offer haircut, shampoo, blow dry services, hairstyling and hair treatment. I will use my house as a place to start. I can also offer these services at customers' homes

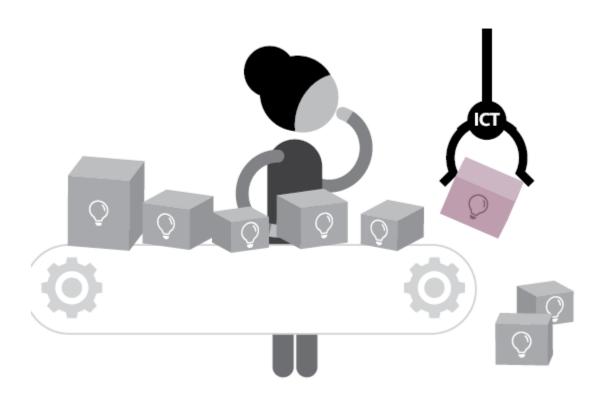
Questions/Rating	Very high	Quite high	Quite low	Very Iow	None	Don't know	Notes (strengths, constraints and action plan)
a. Do I have (personal)							
Knowledge (what the business is all about)							I know but I need to know more
Skills (learned ability)							I have experience but I need to practise with others more
Competency (ability and behaviour)							Not knowledgeable about hair treatment
Traits for a successful entrepreneur							I have to learn and practice more
• Interest							I am very much interested
• Time							I can get help from my relatives to do some of my domestic work

ลองถามตนเองก่อนวางแผนธุรกิจ:

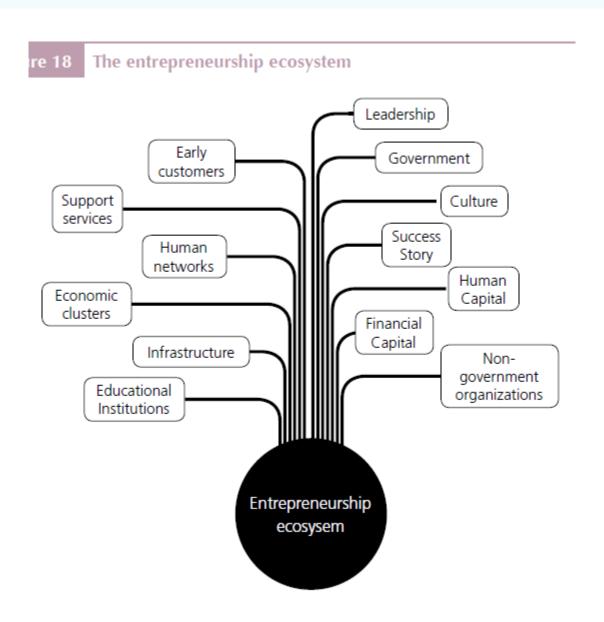
b. Do I have money (capital)				I have savings and I can get help from relatives
c. Are these available? (resources)				
Raw materials				I need to compare costs of hair products
Equipment				I have to buy comb, new pair of scissors, blow dryer
People to hire				I do not need yet but there are some whom I can ask
d. Will people buy my product or service? (demand)				I will have to make a contact list of people and possible customers
e. Are there others who offer the product or service? (competitors)				I will check the neighbourhood who offers the same service
f. Other criteria Health concerns in using products				I will check if there are important health concerns
Does business require license?				I will check

จากนั้นเลือก "สิ่งที่ใช่" เพื่อวางแผนธุรกิจต่อ

Filtering business ideas



มองรอบๆอีกครั้งก่อนตัดสินใจเลือกทำธุรกิจ:



มองรอบๆอีกครั้งก่อนตัดสินใจเลือกทำธุรกิจ:

Table 4. Environment scan (and sample answers from Mrs. Kuhn's case)

0	6	The constant of the constant
Questions to ask	Sample answers based on the case of Mrs. Kuhn (Case Study 1)	The opportunities and constraints that are revealed by answering the questions
How many people are there in the community and nearby? (disaggregate data by gender, age and income levels, if available)	Total population: 50,000 Female: 25,000 Male: 25,000 Children (1-9 years old): 12,500 Youths (10-19): 10,500 Young adults (20-29): 8,500 Adults (30-39): 6,500 Seniors (40 and over): 12,000	The number of possible customers where targets can be identified
2. What are the most important local institutions? (e.g., government, city and village council halls, schools, health centres, hospitals, banks, post offices, places of worship)	 Municipal hall – 1 Village council halls – 10 Schools – 14 primary and 4 secondary schools (3 are privately owned) Health centres – 5 (including a big one at the municipal hall) Hospital – 1 Bank – 1 Place of worship – 1 	Potential places where the business product can be distributed or promoted, and places that can provide support for the business
What are the most important production and trade places? (e.g., markets, shops, craft and repair workshops, agricultural plots, factories)	 Market - 1 Shops - 30 or more Craft and repair workshops Agricultural plots Factories 	Possible location of competitors

มองรอบๆอีกครั้งก่อนตัดสินใจเลือกทำธุรกิจ:

4. What are the distances by land, water and air, as appropriate? (provide information on the level of access to main roads; distances to nearby villages and cities, and to the capital city; and the level of access to rivers and other waterways, and to airports)	 Access to 2 major highways To city (15 km) To capital city (50 km) To domestic airport (25 km) To international airport (65 km) Two main connecting roads reach all the feeder roads of the villages All roads are paved 	To identify and calculate distribution and production costs
5. What are the means of transportation? (e.g., by bus, train, taxi and others)	Buses and small passenger vehicles pass through the major highways Several small passenger vehicles run by motorcycles are available to the public throughout the day and night	To identify and calculate distribution and production costs, and to assess customer's convenience in visiting your business location
6. What are the meeting points of women, men and children? (e.g., schools, health centres, places of worship, water wells, washing areas, markets, women's associations, community halls, parks)	Meeting points of women and men are in the market, place of worship, schools and community halls	For promotion and distribution of products and services

ลองวิเคราะห์ลูกค้าที่เป็นกลุ่มเป้าหมายของธุรกิจเรา

Table 5. Questions to identify the valuable customers

Describe your typical cu	ustomer
Population demographics (include relevant factors such as age, gender, educational level, ethnicity and income level)	 Is this person: Female or male Old or young, and in which age group (e.g., 0-15, 16-30, 31-45, 46 and over) Educated up to primary school, high school or college Working, and what is her or his annual income range (e.g., USD 1,000-USD 5,000, USD 6,000-USD 10,000, USD 10,000 and over)
Geographical location (where they live)	Does the person live in: City Suburbs Your community Uphill How far do they live from your business place? Your neighbour 500-900 metres away 1-2 kilometres away
Psychographic (lifestyle and attitudes)	Is your customer a: Professional Skilled or unskilled worker Student Single or married Mother with children Father with children
Buying considerations (primary reasons customers purchase your product/service)	Benefits Price Convenience Service Status
Other description of customers	Conservative Mainstream Practical Adventurous
Others	Where do they meet socially?



ทำไมเขาต้องมาซื้อเรา:

Value propositioning

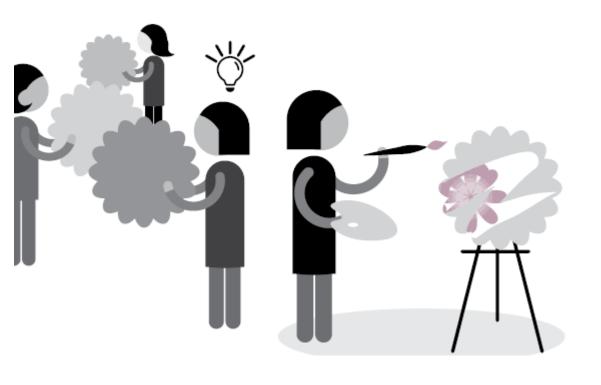


Table 7. SCAMPER Model process definition

Factor for Change	Change Process
Substitution	Replace one or several components of the product
Combination	Merge one or several elements of the product
Amplify	Enlarge or make the product more sophisticated
Minimize	Make the product more simple
Put to other use	Use the product for different purpose
Eliminate	Delete unnecessary parts
Rearrange	Revise the order of the elements contained in the product

วิเคราะห์ก่อนเริ่มทำแผนธุรกิจ:

2) วิเคราะห์ SWOT หรือจุดอ่อน จุดแข็ง และปัจจัย ต่างๆทั้งเชิงบวก&ลบ

S strength จุดแข็งของเรา

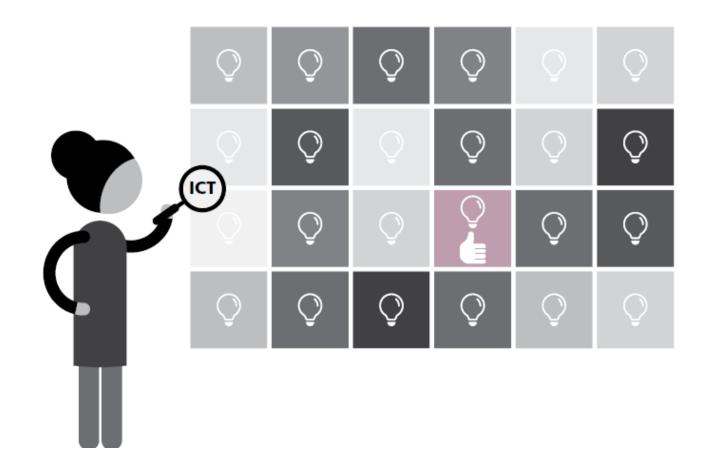
W: weakness จุดอ่อนของเรา

O:opportunityโอกาสที่มากกว่า

T:treat สิ่งที่อาจจะเป็นปัญหา

เมื่อเลือกได้แล้ว... คิดต่อว่าจะเอา ICT ไปช่วยในการวางแผนธุรกิจอย่างไร:

gure 20 Filtering business ideas



ตัวอย่างการใช้ SMART MODEL เพื่อการวางแผนธุรกิจ :ระยะสั้น&ยาว

 Table 8.
 Example of a SMART goal

SMART	Description	Goal Example
S — Specific	It is detailed and precise	To increase the number of female customers aged 21 to 30 years old
M – Measurable	It is quantifiable	To increase the number of female customers aged 21 to 30 years old by 100%
A – Attainable	It is doable and attainable	To increase the number of female customers aged 21 to 30 years old by 70%
R – Realistic	It is based on real life	To increase the number of female customers aged 21 to 30 years old by 50%
T — Time-bound	It is within a time frame	To increase the number of female customers aged 21 to 30 years old by 50% in 6 months

เริ่มทำแผนธุรกิจ:





จากนั้นเริ่มทำแผนธุรกิจ:

1) ต้องดูทรัพยากรที่เกี่ยวข้อง เช่น สิ่งก่อสร้าง ที่เก็บสินค้า อุปกรณ์ เครื่องมือ วัตถุดิบต่างๆ คน งบฯ ICT

 Table 14.
 Sample of sales projection

A	A	В	С	D	Е	F	G	Н	- 1	J	K	L	M	N	0
1	Sales Projection														
2															
3	Product/Monthly Sales	Price	M1	M2	M3	M4	M5	M5	M7	M8	M9	M10	M11	M12	TOTAL
4															
5	Product 1	5	125	150	225	250	300	350	400	250	300	350	400	500	3600
6	Quantity		2 5	30	45	50	60	70	80	50	60	70	80	100	720
7															

จากนั้นเริ่มทำแผนธุรกิจ:

- 2) กำหนดกลยุทธ์การตลาด : 5 Ps
 - > PRODUCT
 - > PRICE
 - > PLACE
 - > PROMOTION
 - > PROFILE